Dinas a Sir Abertawe

Cofnodion Cyfarfod y Panel Perfformiad Craffu - Gwasanaethau I Oedolion

Ystafell Bwyllgor 3A, Neuadd y Ddinas, Abertawe

Dydd Mawrth, 29 Hydref 2019 am 4.00 pm

Yn Bresennol: Y Cynghorydd P M Black (Cadeirydd) oedd yn llywyddu

Y Cynghorydd(wyr)	**Y Cynghorydd(wyr)**	**Y Cynghorydd(wyr)**
J W Jones	Y V Jardine	P K Jones

Aelodau Cyfetholedig(wyr)
T Beddow

Hefyd yn bresennol

Mark Child	Aelod y Cabinet - Gofal, Iechyd a Heneiddio'n Dda

Swyddog(ion)

Peter Field	Prif Swyddog - Ataliaeth, Lles a Chomisiynu
Liz Jordan	Swyddog Craffu
Deborah Reed	Pennaeth Dros Dro'r Gwasanaethau i Oedolion

Ymddiheuriadau am absenoldeb
Y Cynghorydd(wy): C A Holley, P R Hood-Williams, S M Jones, E T Kirchner a/ac G J Tanner

Aelodau Cyfetholedig(wyr): K Guntrip

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1 **Datgeliadau o fuddiannau personol a rhagfarnol.**

Ni ddatgelwyd unrhyw fuddiannau.

2 **Gwahardd pleidleisiau Chwip a Datgan Chwipiau'r Pleidiau**

Ni wnaethpwyd unrhyw ddatganiadau.

3 **Cofnodion y Cyfarfod(ydd) Blaenorol**

Cytunodd y panel fod nodiadau'r cyfarfod a gynhaliwyd ar 24 Medi 2019 yn gofnod cywir o'r cyfarfod.

4 **Cwestiynau gan y cyhoedd**

Nid oedd unrhyw aelodau'r cyhoedd yn bresennol yn y cyfarfod.

5 Comisiynu Gofal Preswyl

Daeth Peter Field, Prif Swyddog Ataliaeth, Lles a Chomisiynu, i friffio'r Panel ac i ateb ei gwestiynau.

Pwyntiau trafod:

- Mae'r awdurdod yn bodloni'r gofyniad statudol o gynnig mwy nag un dewis o lety ar gyfer gofal preswyl
- Mae defnyddwyr gwasanaeth yn ei chael hi'n anodd yn gyson i fynegi pryderon. Mae'r adran yn gofyn i ddarparwyr roi gwybodaeth ac arweiniad ac i gynnig sicrwydd. Mae'r adran hefyd yn darparu peth hyfforddiant ar hwn ar gyfer darparwyr.
- Pwynt 5.15 yr adroddiad - gofynnodd y panel pa 'bwysau' oedd yn atal cyflawni'r targed. Rhoddwyd gwybod bod dau beth wedi cyfrannu at beidio â chyflawni ymchwiliadau yn ôl yr amserlen. Efallai na fydd y broses yn gweithio fel hyn yn y dyfodol.
- Pwynt 5.15 yr adroddiad - gofynnodd y panel am sicrwydd fod yr adran yn casglu'r holl wybodaeth am fonitro gan bartneriaid ac yna'n rhannu gwybodaeth â phartneriaid am yr hyn y mae angen iddynt ei wybod. Rhoddwyd gwybod nad yw'r holl wybodaeth a gesglir gan bartneriaid am fonitro'n cael ei rhannu â phawb; dim ond yr hyn maent yn teimlo y mae angen ei rhannu.
- Pwynt 7.1 yr adroddiad - gofynnod y panel i ba raddau y mae prisiau'n brif ffactor wrth benderfynu ar bwy fydd yn darparu gwasanaethau cartref gofal i oedolion iau. Rhoddwyd gwybod bod 60% o'r dewis fel arfer yn dibynnu ar safon a 40% yn dibynnu ar y pris.
- Trafodwyd i ba raddau y bydd Brexit yn effeithio ar gartrefi gofal o ran staff o'r UE. Mae 6% o staff gofal ar hyn o bryd yn dod o'r UE. Mae'r aelodau staff hyn wedi cael gwybod am Gynllun Preswylio'r UE.
- Pwynt 8.7 yr adroddiad - gofynnodd y panel i weld y Fframwaith Ansawdd a chytunodd y swyddogion i ddarparu hyn.

Camau Gweithredu:

- Caiff Fframwaith Ansawdd Rhanbarthol ar gyfer Cartrefi Gofal ei ddosbarthu i'r panel er gwybodaeth.

6 Monitro Perfformiad

Daeth Deborah Reed, Pennaeth Dros Dro'r Gwasanaethau i Oedolion, i friffio'r panel ar yr Adroddiad Monitro Perfformiad ar gyfer mis Awst/Medi 2019.

Pwyntiau trafod:

- Tudalen 16: Pwynt Mynediad Cyffredin - mae'n ymddangos bod nifer yr ymholiadau a grëir yn gostwng bob mis Rhagfyr. Mae'r adran yn credu bod hyn yn digwydd oherwydd gwyliau'r Nadolig, pan mae teuluoedd yn treulio amser gyda'i gilydd, ac yna mae ymholiadau'n cynyddu'n sydyn ym mis Ionawr.

- Tudalen 16: Gofalwyr sydd wedi'u nodi ac a ydynt am gael asesiad gofalwr - tua 50% o ofalwyr yn unig sydd am gael asesiad. Mae'r adran yn ceisio sicrhau bod pawb yn deall yr hyn y mae'n ceisio ei wneud gyda'r asesiadau. Mae hefyd yn bwysig nodi ar ba adeg y mae'r asesiad yn cael ei gynnig.
- Tudalen 22: Oedi wrth drosglwyddo gofal - gwnaed cynnydd sylweddol. Ym mis Medi 2019, 20 o bobl yn unig oedd yn aros am becyn gofal.

7 **Y diweddaraf am Raglen Trawsnewid y Gwasanaethau i Oedolion**

Roedd Deborah Reed wedi briffio Panel y Gwasanaethau i Oedolion ynghylch y blaenoriaethau gwella ar gyfer 2019/20, gan roi diweddariadau ar raglenni penodol ac ateb cwestiynau'r panel.

Pwyntiau trafod:

- Gofynnodd y panel am ddadansoddiad o'r cynnydd a wnaed o ran arbedion gwerth £1,893,800 erbyn mis Awst 2019.
- Mae rhagolwg arbedion ar gyfer blwyddyn 2019/20 oddeutu £640,000 yn llai na'r cyfanswm arbedion ar y cyd, sef £4,078,000. Mae'r adran yn ceisio gwneud arbedion mewn ffyrdd eraill.

Camau Gweithredu:

- Bydd y Swyddog Craffu'n dosbarthu'r ddogfen a gynhwysir yn yr adroddiad diweddaru i'r panel er mwyn dangos cynnwys y cynnydd o ran arbedion.

8 **Amserlen y Rhaglen Waith ar gyfer 2019/20**

Derbyniwyd ac ystyriwyd y rhaglen waith gan y panel.

- Caiff y papur trafod 'Gwella Data Perfformiad' ei ychwanegu i'r Rhaglen Waith.
- Yn ystod y cyfarfod panel ychwanegol ym mis Chwefror a fydd yn trafod y cynigion cyllidebol drafft ar gyfer y Gwasanaethau i Oedolion, hoffai'r panel hefyd weld adroddiad y llynedd i weld yr hyn a gyflawnwyd o ran cynigion cyllidebol y llynedd.

9 **Llythyrau**

Cafodd llythyrau eu derbyn a'u hystyried gan y panel.

Daeth y cyfarfod i ben am 5.35pm.

Cyngor **Abertawe**
Swansea Council

To:
Councillor Mark Child
Cabinet Member for Care, Health and Ageing Well

Please ask for: Gofynnwch am:	Scrutiny
Scrutiny Office Line: Llinell Uniongyrochol:	01792 637314
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Date Dyddiad:	11 November 2019

Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Care, Health and Ageing Well following the meeting of the Panel on 29 October 2019. It covers Commissioning of Residential Care, Performance Monitoring and Adult Services Transformation Programme.

Dear Cllr Child

The Panel met on 29 October to discuss the Commissioning of Residential Care and the Performance Monitoring Report for August/September 2019 and to receive an update on the Adult Services Transformation Programme. We would like to thank you, Deborah Reed and Peter Field for attending to present the items and answer the Panel's questions. We appreciate your engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

Commissioning of Residential Care

We heard that the Authority meets the statutory requirement of offering more than one choice of accommodation for residential care.

We raised the issue of service users often finding it difficult to raise concerns. We were informed that the Department asks providers to provide information and guidance and offer reassurance to service users. We also heard that the Department undertakes some training on this for providers.

Point 5.15 of report – We queried what the ‘pressures’ are which prevent the target being reached and were informed that two things have contributed to not being able to complete audits to timescale. We heard that the Department relies on district nurses to undertake the evaluation of some aspects of the audit but that the Health Board has lack of capacity to undertake this. Secondly, there is a person from the Department on long term sick which has added to the problem. We were informed that the process may not work like this in the future.

The Panel asked for reassurance that the Department gathers all information from partners on monitoring and then shares information with partners on what they need to know. We heard that not all the information that partners gather on monitoring is shared with everyone, only what they feel needs to be shared.

Point 7.1 of report – We queried the extent to which price is a determining factor for deciding on the provider of younger adult care home services and were informed that there is typically 60% weighting in terms of quality and 40% in terms of price.

We discussed the extent to which Brexit will affect care homes in terms of staff from the EU and heard that currently 6% of care staff are from the EU and that these staff have been informed about the EU Settlement Scheme.

Point 8.7 of report - We requested to see the Regional Care Homes Quality Framework and officers agreed to provide this to the Panel.

Performance Monitoring

Page 16: Common Access Point – We queried why the number of enquiries created seems to dip in December each year. We heard that the Department believes this is due to the Christmas holidays when families spend time together and then enquiries spikes in January.

Page 16: Carers Identified and Whether Wanted Carer Assessment – We heard that only about 50% of carers want an assessment and that the Department needs to ensure everyone understands what they are trying to do with the assessments. We also heard that it is important at what point the assessment is being offered.

Page 22: Delayed Transfers of Care – We heard that there has been a substantial improvement. In September 2019, only 20 people were waiting for a package of care. We were pleased to hear this

Update on Adult Services Transformation Programme

We requested a breakdown of the £1,893,800 savings progress reached as of August 2019 and were informed, that the make- up of this figure, is shown in the embedded document included in the update report. We informed you that the scrutiny officer will circulate this to the Panel.

We raised the issue that the forecast year savings for 2019/20 is approximately £640,000 short of meeting the aligned savings total of £4,078,000. We heard that the Department is trying to find savings in other ways.

Your Response

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised but please note that in this instance a formal response is not required.

Yours sincerely

PETER BLACK
CONVENER, ADULT SERVICES SCRUTINY PANEL
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